



Operational Excellence Training



TRAINING OPTIONS

Online - unaccredited
Classroom – unaccredited

WHAT WILL YOU RECEIVE?

- ✓ Instruction by an expert facilitator
- ✓ Small, interactive classes
- ✓ Specialized manual and course materials
- ✓ Personalized certificate of completion

Course Outline

OVERVIEW

our hyper competitive world organisations are constantly searching to create a competitive advantage that may make them more attractive to customers and shareholders. Operational Excellence presents a robust methodology that enables companies to remove cost and improve productivity in their operations. This course gives a practical introduction to the concept of Operational Excellence as well an overview of the methodology with the main continuous improvement tools associated with the approach.

OUTCOMES

You will learn:

- Introduction to operational excellence
- Difference between operational excellence and continuous improvement
- The journey to operational excellence
- Define Customer Value
- Identifying Process and Systems Waste

- Visualising the Value Stream
- Overview of the tools used to create flow
- Total productive maintenance
- Takt Time
- Bottleneck management
- 5S
- Quick change-overs

Duration Options: 3 x 3 hours online OR 1-day classroom

