



Building Better Teams



TRAINING OPTIONS:

Online - unaccredited
Classroom – unaccredited

WHAT WILL YOU RECEIVE?

- ✓ Instruction by an expert facilitator
- ✓ Small, interactive classes
- ✓ Specialized manual and course materials
- ✓ Personalized certificate of completion

Course Outline

OVERVIEW

This program will assist you build your team to focus on service, quality, cost, value, speed, efficiency, performance, or other similar goals, teams are the basic unit that supports most organizations.

OUTCOMES

You will learn:

- Understand the value of working as a team
- Develop team norms, ground rules, and team contracts & how to build trust
- Identify your team player style and how it can be used effectively with your own team
- Identify the stages of team development and how to help a team move through them
- Recognize the critical role communication skills will play in building and maintaining a team atmosphere
- Identify ways that team members can be involved and grow in a team setting

DURATION

9am – 11am (online) OR 9am – 2.30 pm (classroom)