



# A3 Problem Solving



## TRAINING OPTIONS

Online - unaccredited  
Classroom – unaccredited

## WHAT WILL YOU RECEIVE?

- ✓ Instruction by an expert facilitator
- ✓ Small, interactive classes
- ✓ Specialized manual and course materials
- ✓ Personalized certificate of completion

## Course Outline

### OVERVIEW

A3 problem solving is a structured problem-solving and continuous-improvement approach typically used by lean manufacturing practitioners. It provides a simple and strict procedure that guides problem solving by workers.

At the end of this course the successful candidate will be able to successfully execute a Process Improvement Project within a manufacturing or administrative / transactional environment using the Six Sigma DMAIC structured problem-solving method.

### OUTCOMES

- Identifying and scoping process level improvement projects.
- Applying the DMAIC methodology with the associated Yellow Belt level tools.
- Introductory level change and project management techniques

### DURATION

3 x 2hrs online OR 1 day classroom